

## Terms and Condition of Sale

- Prices:** This price list applies from its effective date and is only applicable to Columbia Accessories authorized distributors. All prior price lists are canceled. Products listed in this "Dealer Price List" are subject to change without notice. Possession of the "Dealer Price List" does not necessarily constitute our offer to sell products shown. Prices do not include sales or use taxes or freight costs. Quotations are valid for 90 days from the date quotation is given.
- Product:** Products may be modified or may be discontinued without notice.
- Credit Terms:** Terms – 1% 10 Days, Net 30 from the date of invoice. Past due accounts may be subject to a service charge. Past due invoices may require settlement before additional shipments are made. Cash in advance may be required prior to approval on open accounts.
- Minimum Orders:** Orders under \$100 net will incur a \$10.00 net service charge.
- Shipments:** Shipments will be made by common carrier and are F.O.B. shipping points. Full freight prepaid on shipments having a net value of \$3,500 or more within the continental United States. With the exception of a \$3,500 + order, all freight charges are the sole responsibility of the purchasing customer. This includes: C.O.D.'s, partial shipments, third party billing, pre-pay, add changes, prior notifications, residential charges, overnight freight, second and third day delivery and all special freight. Mirrors, combination waste and trash units, and waste receptacles will be palletized and shipped via truck.
- Claims:** Any damages due to transit must be noted on the freight bill before signing for receipt of material. Columbia Accessories urges buyer to carefully inspect all shipments for shortages and damage before signing. Buyers are responsible for notifying Seller of shortages and/or damages within 5 business days after receipt of shipment. Claims must be in writing and failure to comply shall constitute unqualified acceptance of claim. Columbia Accessories will file the claim with the carrier. Customer must agree to hold damaged goods for inspection per freight carrier.
- Returned Goods:** All returned goods must have prior written return authorization from Columbia Accessories. Returned products are to be in original container, prepaid, with copy of return authorization attached to packing slip. A 25% restocking fee is required on all returns. Used washroom accessories and special fabrication items are not returnable under any condition. Prior to issuing a credit, all items are subject to inspection. All credits for returned merchandise will be credited to the account and used toward future purchases. Items will not be credited for damages caused by improper installation, maintenance, misuse, abuse or vandalism. Mirrors have a 15 year warranty against silver spoilage. Warranty against defects and/or workmanship for Hand Dryers is a 15 year warranty and Baby Stations is a 3 year warranty.
- Guarantee:** Columbia Accessories will accept the return of washroom accessory items that are advertised in the current catalog provided that the returned items are authorized by Seller, the invoice for items is furnished by Buyer and the invoice is less than one year old and the items are in the original packaging.



(Office) 866.337.7286 (Fax) 888.212.0306  
PO Box 181 / Columbia, SC / 29202